

Fast Facts for Faculty

Your Guide to Remote Student Support Services

- For general information, contact Student Affairs via e-mail at studentaffairs@brooklyn.cuny.edu, or by phone, Monday – Friday, 9am – 5pm, at 718.951.5352. Students can also sign-up for virtual drop-in services via zoom by registration on [Tuesdays, 12:15-2:15](#) and [Wednesdays, 4-6 p.m.](#)
- For academic concerns, contact Gina Priolo in the Student Success Unit of the Center for Academic Advisement and Student Success at GPriolo@brooklyn.cuny.edu.
- The Office of Financial Aid offers [Virtual Financial Aid Office Hours](#) every Tuesday, 10am-4:45pm. Students will not need an appointment as these are essentially walk-in hours to assist with any general financial aid questions.

If You Need Information About:

Absence due to Illness or Bereavement

Academic Advisement (Transfer and Continuing)

Academic Probation and Regulations

Academic Support (Continuing Students)

Academic Support (First Year and Sophomore)

Accessing Resources & Problem-Solving

Behavior (Non-disciplinary; Wellness Checks)

Bursar

Child Care Center (Virtual)

Commencement (Ceremony Information)

Computing Devices and WIFI

Computer Lab Access

Conduct (Disciplinary; Rules and Expectations)

Counseling (Mental Health)

Course and Standing Petitions

Early Alerts/Progress Reports

Degree Maps

DegreeWorks

Disability Services

Discrimination and Sexual Harassment

Emergency Financial Help (except tuition)

Financial Aid

Food Pantry (food insecurity issues)

Library/Academic Information Technology

Medical Care (Health Clinic)

Registration

Scholarships

Social Services and Benefits Screening

Student Clubs/Student Engagement

Study Rooms

Point of Contact

Student Ombudsperson (Moraima Smith)

Takiyah Lord

Robert Booras

Gina Priolo

First College Year (Nicole St. Clair)

Student Ombudsperson (Moraima Smith)

B.E.S.T. (Michelle Vargas)

Stephen Cacace

Appointments via the [Bursar Counseling Appointment Tool \(BCAT\)](#) in the [WebCentral](#) portal.

Colleen Goddard, ECC Interim Director

Student Affairs

Accessible via the [CUNY Student Technology Needs Survey](#).

Access via [BC WebCentral](#), e-services, Schedule an Appointment

Judicial Affairs (Michelle Vargas)

Personal Counseling

Robert Booras

Michael LoPorto

Robert Booras

Michael LoPorto

Center for Student Disability Services

Title IX Coordinator (Ivana Bologna)

[Student Emergency Grant](#)

Francesco Calabrese

Appointments are available through [FAST](#) on the portal.

Wednesdays, 11 a.m. to 5 p.m.

Brooklyn College Library

[Email](#), or access via [BC WebCentral](#), e-services, Schedule an Appointment, SAHT for in-person services.

Enrollment Services Center

Ann Garvin

Call the Student Financial Services Call Center at 718.951.4796.

Case Manager (Daniel Frazer)

Student Activities (M-F, 11am)

Access via [BC WebCentral](#), e-services, Schedule an Appointment

Contact Information

[Student Bereavement Policy](#)

TLORD@brooklyn.cuny.edu

RBOORAS@brooklyn.cuny.edu

GPRIOLO@brooklyn.cuny.edu

NSCLAIR@brooklyn.cuny.edu

studentaffairs@brooklyn.cuny.edu

MVargas@brooklyn.cuny.edu

Scacace@brooklyn.cuny.edu

Appointments via the [Bursar Counseling Appointment Tool \(BCAT\)](#) in the [WebCentral](#) portal.

Colleen.Goddard@brooklyn.cuny.edu

commencement@brooklyn.cuny.edu

Accessible via the [CUNY Student Technology Needs Survey](#).

Access via [BC WebCentral](#), e-services, Schedule an Appointment

studentconduct@brooklyn.cuny.edu

[Appointments via Email](#)

RBOORAS@brooklyn.cuny.edu

MLOPORTO@brooklyn.cuny.edu

RBOORAS@brooklyn.cuny.edu

MLOPORTO@brooklyn.cuny.edu

[Appointments via Email](#)

[Appointments via Email](#)

[Apply via the online form](#)

Francesco.Calabrese@brooklyn.cuny.edu

Please [make an appointment](#).

[Ask a Librarian chat](#)

[Appointments via Email](#)

Ann.Garvin@brooklyn.cuny.edu

[Appointments via Email](#)

[Virtual Drop-in Hours](#)

Study Room (virtual groups)

Tutoring

Sign-up for the Brooklyn College Library's Zoom [Virtual Study Hall](#)

Learning Center

[Information](#)

(See the Learning Center [website](#) for the tutoring schedule.)
